



Camping La Serraz

74210 Doussard, Annecy Lake, Haute-Savoie, Rhône-Alpes, FRANCE

T: +33 (0)4 50 44 30 68

F: +33 (0)4 50 44 81 07

GPS co-ordinates

Latitude: 45.7753

Longitude: 6.2261



Campsite Information

Camping la Serraz, Lake Annecy

Camping la Serraz, tucked amongst the French Alps with fantastic views of both the mountains and Lake Annecy, is a peaceful and relaxed haven. This site is ideally situated to explore the spectacular area. There is a swimming pool surrounded by a sunbathing terrace, and a small bar and restaurant.

Arriving at Camping a La Serraz

On arrival, go to the campsite reception. Here you will receive your wristbands which must be worn at all times. There is a deposit to pay for the wristbands of €2 per band. You should then go to the Canvas reception, your Canvas couriers will be here to meet you between 4pm and 8pm.

Early/Late Arrivals

Please note if you arrive before 4pm, your accommodation may not be ready. If you arrive between 8pm and 10pm, you will find directions to your courier and/or accommodation at the Canvas reception. Arrivals after 10pm cannot be accepted on site. Please note that if you do arrive late and cannot be admitted onto the campsite, you have full responsibility for finding alternative off-site accommodation. A Canvas courier will be available on site from 9am the following day. Please telephone your couriers if you know that you are going to be late.

Reception

The campsite reception is open from 8.30am until 12.30pm and from 1.30pm until 8pm in high season. The opening hours in low season are 9am to midday and 2pm to 5pm. At the reception you can find out information about the local area and activities onsite, buy postcards and buy stamps. You will need to obtain a security bracelet for each member of your party for access to the swimming pool, these are available from the reception and cost €3 per person.

Barrier

There is no barrier on site but driving on site is not permitted between the hours of 10pm and 7am and a night security guard is on duty. If you return late at night, or plan to depart early in the morning please leave your car in the car park outside the campsite entrance.

Currency Exchange

This facility is not available on site. The nearest bank is 500m from the campsite towards Doussard where currency exchange is possible.

Telephone

There are no public telephones on the campsite; however there is one at the post office 50m from the campsite.

Web/Email Access

Internet access is available in the campsite reception. Please see your couriers or the campsite staff for more details and prices.

Shopping

There is no shop onsite, however bread and croissants can be bought from the snack bar onsite.

Washing Facilities

Washing machines and a tumble dryer (tokens costing €5 and €3.50 respectively are available at the campsite reception), iron hire, free hot showers, standard toilets wash basins, individual wash cabins and baby bath.

Post

Stamps and postcards can be purchased at the campsite reception. Although there are no postal facilities on the site the nearest post office is only 50m from the campsite.



Eating and Drinking

Bar & Restaurant: The bar/restaurant is located near the swimming pool and is open in July and August. It is open from 7am until 10pm. You can sit indoors or outside on the terrace. The restaurant à la carte menu is a mixture of traditional French cuisine and regional specialties including fondues, steaks and duck.

Takeaway & Snacks: All restaurant dishes are available to takeaway during the same opening times.

Entertainment

The campsite occasionally provides entertainment in high season mainly geared towards children with activities through the day. There is also occasional evening entertainment including Bingo and Magic shows. The town has a cinema, museum and a few bars and restaurants.

Recreation

Swimming: The campsite has one heated swimming pool, which is surrounded by a sunbathing terrace with sun loungers. The pool is open from 10am until 8pm throughout the season. Please note that swimming trunks are compulsory in the swimming pool.

Boules: There is an area for playing boules. Feel free to take boules sets from the Canvas games chest.

Table Tennis: A table tennis table is available on the campsite throughout the season, free of charge. Please check the Canvas games chest for table tennis equipment.

Fishing: Customers of the site can fish on the lake with a permit which is available from Faverges. Please ask your Canvas couriers or the campsite staff for more details.

Children's playground: There is also a childrens playground on site with a slide, and a small climbing frame.

Cycling: Bicycles can be hired onsite at a cost of €13 for children and €16 for adults per day. A perfect way to explore the area.

Rules and Regulations

- Silence on site between 10pm and 7am.
- 10km/h speed limit on site.
- No driving on site between 10pm and 7am.
- Swimming trunks compulsory in the swimming pool.
- There are bins for recycling glass at the entrance to the campsite which customers are encouraged to use.



Local Information

Shopping

Supermarkets: The nearest shops are a boulangerie and newsagents, 50m from the campsite on the way to Doussard, which sells most basic provisions. There is also a small supermarket in Doussard. In high season the supermarket is open Monday to Saturday from 8.30am until 7.30pm and on Sunday from 9am until 1pm. For larger supermarkets you will find a good selection in Chambéry and Grenoble, including E. Leclerc and Carrefour.

Souvenirs: There are numerous good gift shops in Doussard and the other towns and villages surrounding the lake. Why not try the local markets to pick up a bargain.

Local Markets

Monday: Doussard, Cluses, Clusaz, Les Houches, Montmelian, Seyssel and Vieuz-en-Salle.

Tuesday: Annecy, Annemasse, Boège, Bonneville, Chedde, Contamines Montjoie, Groisy and Moutiers.

Wednesday: Annecy-le-Vieux, Combloux, Faverges, Frangy, Le Grand-Bornand, Meythet and Praz-sur-Arly.

Thursday: Annecy at Les Romains, Annecy at Novel, Cran-Gevrier, Cruseilles, Excevenex, La Giétaz, Les Marches, La Roche-sur-Foron, Rumilly, St Jorioz, St Gervais and Thonon-Les-Bains.

Friday: Albens, Annecy - in the old town, Annemasse, Bonne, Bonneville, and Megève.

Saturday: Aix-les-Bains, Albertville, Chambéry, Annecy at Boulevard Taine, Chamonix, Marcellaz, Reignie, St-Jean-de-Tholome, St-Julien-en-Genois, Sallanches, Sciez, Scionzier, Seynod, Seyssel, Thones and Veigy Foncenex.

Sunday: Chambéry le Haut, Annecy in the pedestrian streets of the medieval city. Collonges-sous-Salève, Cran-Gevrier at Jourdil, Douvaine, St-Jean-de-Sixt, Ville-la-Grand, Valleiry, Ville-la-Grand.

Facilities

Petrol station: There is a petrol station in Annecy. However fuel in France is generally cheaper at supermarkets or hypermarkets. Please note that many of the 24hr self service pumps do not accept foreign cards and so it is advisable to fill up when the pay booth is open (usually at shop opening times).

Chemist: The nearest pharmacy is on Rue Macherine. It is open Monday to Friday from 8.30am to 12.30pm and 3pm to 6.30pm. Saturday it is open from 8.30am to 12.30pm.

Bank: There is a bank in Doussard with cash points and money changing facilities. The bank is open Monday to Friday from 8.30am to noon and 1.30pm to 6pm and Saturday morning. The cash dispenser is available 24 hours a day.

Post Office: There is a post office 50m from the campsite in the direction of Doussard. It is open from 8.30am until noon and from 2pm until 5pm, Monday to Friday. On Saturdays it is open from 8am until midday.

Web/Internet Access: There is an internet cafe in Doussard 1.5km from the campsite. It is open from 10am to 6pm.

Tourist Information: The nearest tourist information bureau is in Doussard. It is open from 9am until noon and from 2pm until 6pm. Closed on Sundays in low season.



Distances

Annecy: 18.7km (11.6 miles)
Aix-les-Bains: 52.2km (32.4 miles)
Chambéry: 68.1km (42.3 miles)
Grenoble: 108km (67 miles)
Lyon: 156km (97 miles)

Local Transport

The nearest large train station is Chambéry with services to, Geneva, Grenoble and Lyon (with connections to Nice and Monaco, Turin, Milan and Geneva). Please check the Canvas reception and the campsite reception for up-to-date timetables for local transport. The nearest bus station is in Doussard.

Doctor

Dr Franck Lecoanet, 103 Rue Fontaines, Doussard.
Tel: 04 05 32 99 07.

Dentist

Dr Corinne Tanguy-Laurance, Les Rochettes 287 Rue Charbon, Doussard. 04 50 44 33 55

Emergency Services

There is a two-digit phone number for emergency services:

Police 17
Fire 18
Ambulance 15

Eating and Drinking

You may like to try these restaurants and bars, Please feel free to let us know of any experiences you have or places we should be telling our customers about:

Le Belvedere: 7 Chemin du Belvedere. Annecy. Tel: 04 50 45 04 90 A gastronomic eating experience awaits with a calm and relaxed atmosphere. This restaurant has been awarded one Michelin star and the covered terrace offers a tremendous view of the lake. Please note that this restaurant is closed Sunday and Tuesday evenings and on Wednesdays.

Bateau Restaurant: Ms Libellule, Annecy. Tel: 04 50 51 08 40 Try this for a unique holiday experience. Choose from the Lunch or Dinner dance cruise which is exactly as it sounds. Climb aboard the SS Libillule and cruise around discovering the sites of the lakes as delicious treats are served to you from Chef Phillippe Chirats kitchen. Then you can decide to; stay and admire the panoramic view the boat offers; hit one of the two dance floors or simply unwind at one of the bars. Set menu prices including fare range from €40 to €56.40. Please check at the port for details of sailing times.

Auberge Des 4 Saisons: Doussard. Tel: 04 50 44 30 35. This restaurant, famous for its fish specialties; Filets de Perche Filets de Fera and Moules marinière,

is highly recommended. Again you can choose to eat indoors or make the most of the outdoors and dine on the terrace.

Activities

The surrounding area offers every imaginable mountain activity from paragliding to white water rafting. Information on these activities is available from the Tourist Information Office in Doussard or at the Canvas reception.

Nearby

Annecy • A charming town on the Lac d'Annecy, surrounded by mountains. Canals cut through the old part of the town, with its fortified gates, cobbled streets and 17th century buildings. There is a superb view from the Château d'Annecy, situated on a hill above the old town. The château contains a small local museum, which has a variety of collections including an excellent display illustrating the geology of the Alps.

Doussard • A lively small town situated on the banks at the south side of the lake. Although it has a small population the town provides a wealth of services and activities. On the beach you will find a number of activities provided by the water sports club, as well as childrens play area and snack bar. You could even try your hand at paragliding. Further into the town you can meander round the shops and markets possibly stopping at one of the many restaurants with impressive views of the lake. Doussard is also the perfect place to enjoy walks and cycle rides around the unspoilt nature reserve of the "Parc Natural des Buages" where guided tours are available from the end of June to the beginning of September.

Talloires • The fascinating town of Talloires has a lot to offer for people of all tastes and interests. The town has an 18th century church set in beautiful surroundings. The Saint Germain church was built in 1780 where the first prior of Talloires lived as a hermit. As well as the church the town also has a historic abbey in a gorgeous setting with fantastic views of the lake and mountains. Here, there is also, 3 beaches. Sheltered from the north winds and supervised by trained lifeguards, these well kept beaches offer glorious panoramic views and plentiful activities for all the family including water-skiing and sailing. Take a walk through the unspoilt nature reserve of "Roc de Chere" to make the most of the views of the lake and Talloires Bay. If the beaches aren't enough you may wish to take a visit to the Forest Adventure Park, which has four varied rope courses including a childrens course for over fives.

Regional Information

French Alps

Divided by the Swiss-Italian border, the French Alps have some of the most magnificent scenery in Europe. This is an area of razor-edged, snow-capped peaks, clear turquoise lakes, waterfalls, streams and dense forests. The Alps are the highest mountain chain in Europe, and Mont Blanc the highest peak, rising to an altitude of 4807m. The region has four national parks creating ideal walking country and magnificent areas for Alpine wildlife and plants to thrive.

Eating & Drinking – Regional Specialties

Try delicious Raclette (cheese melted and served with potatoes and cold meats), gratin dauphinois (a baked dish of potatoes, onions, cheese, cream and eggs) or gratin savoyard (like dauphinois but with stock instead of cream). The charcuterie is excellent here. The cold cuts and cured meats having a distinctive flavour due to special curing techniques. The many clean lakes and mountain streams produce a variety of freshwater fish such as trout, salmon and crayfish.

Things to do and see

*A • admission charge payable for these attractions.

Family Fun

Leisure Parks

Walibi • A large amusement park with water chutes, giant roller coasters, motorbikes, pony rides and lots more. In Les Avenières, on the A43 towards Bourgen-Bresse. Near Chambéry (*A, children under 1 metre get in free).

La Foret de L'Aventure • An outdoor adventure park with an array of fun activities to test your skills including 4 rope courses. The park is split into four different sections. Firstly there is the "Petite Foret" where children are supervised and can play freely for 1 hour. The second is "la Grande Foret" designed with 52 activities to test all levels. The third is the "Foret de 5 Sens". This park focuses on ground based activities as well as climbing up trees. The final section is the orienteering part. This activity can be done as a one or two hour circuit and is a great family activity as you track down markers with the help of only Map and Compass. (open daily, *A).

Wildlife Attractions

Safari de Peaugres • With more than 800 animals, 120 different species, come face to face with nature's wild animals. You can drive or walk through this park. Peaugres is west of Grenoble. (Open daily, *A).

Aquarium lac de Bourget - Aix-les-Bains • At the port on the biggest natural lake in France. Here you will discover 40 tanks containing over 50 different types of fresh water fish and shell fish including two very rare species, The "Char-Knight" and the "Whitefish", native to the lake. Learn more about these creatures with a documentary and interactive computers as well as being able to touch some of the fish in "The Basin". (open daily, *A).

Caves

Les Grottes de la Balme • Described as 'one of the seven wonders of Dauphiné'. Here you will find a lake with beautifully calm waters, which is fed by a subterranean river whose origin is still unknown. Vast caverns, labyrinthine passages and a number of constantly forming pools make these caves some of the most unique in France. In Montalieu-Vercieu, 40km from Lyon, on the D65 (*A).

Train Trips

Chemin de Fer de la Mure • A 30km train trip with some breath-taking views of gorges, lakes and peaks south of Grenoble. This mountain railway was once



used to transport coal and is now a major tourist attraction. At over 100 years old, it is one of the most spectacular railways in the Alps. From St Georges-de-Commiers, 15km south of Grenoble (*A).

Aiguille Du Midi • Located 8km from the summit of Mont Blanc, the Aiguille du Midi is a lone spire of rock that looms across glaciers and rocky crags. Completed in 1955 and renovated in 1991, the world's highest cable car, the téléphérique, gives you a hair-raising half hour trip to the Aiguille du Midi (3,942m) from Chamonix. You will be rewarded with an absolutely breathtaking view of Mont Blanc, surrounding peaks, the Swiss and Italian Alps and the valley of Chamonix. Museums. (open daily, *A).

Places of Interest

Lakes

Lac de Bourget • The largest natural lake in France covering over 4400 hectares and extending for 18km. The lake is glacial and home to a great variety of wildlife. Many water sports are available including waterskiing, windsurfing, rowing, diving, fishing and swimming. The area also offers excellent hill walking and mountain biking. There are many restaurants and cafés to relax in.

Lac d'Annecy • Right on the doorstep of the campsite is this fantastically picturesque Lake. Explore the banks of the lake, which is a great place for swimming, sailing, horse riding, mountain biking and hill-walking.

Chambéry • In a lovely setting south of Lac du Bourget, Chambéry is the historic capital of the Savoy. The old town is full of character with intriguing alleys, courtyards and beautiful old buildings. The 14th century Château des Ducs de Savoie dominates the town. The Fontaine des Éléphants was erected in honour of the Duc de Boignes who made his fortune in India and is one of the most popular monuments in the town.

Aix-les-Bains • A fashionable spa town in a spectacular setting on the banks of the Lac du

Bourget. There are excellent sports facilities, colourful gardens and a lake-side beach. Its springs have been popular since Roman times and the ruins of the original Roman baths are underneath the present Thermes Nationaux (*A).

Chamonix • The historic centre for Alpine skiing and the site of the first Winter Olympics in 1924. Chamonix is situated in a valley, almost at the junction of France, Italy and Switzerland. The world's highest cable car gives you a hair-raising trip to the Aiguille du Midi (3942m), where you will be rewarded with an absolutely breathtaking view of Mont Blanc, surrounding peaks, the Swiss and Italian Alps and the valley of Chamonix (daily: 8am to 4.45pm. *A). From late May until late September it is possible to take a cable car from here to neighbouring Italy, over 5km of glaciers. From Chamonix a small train takes you to Le Montanvers, at the edge of the Mer de Glace, the most famous glacier in the Alps.

Lyon • The second city of France owes its prominence to its superb position on the river Rhône. It has a wealth of places to visit and many great restaurants and shops. The place Bellecour is one of the largest and most charming squares in France. On the right bank of the Saône is the old town, with its narrow streets, beautiful medieval and Renaissance houses, and traboules (medieval passageways that cut through houses into decorated courtyards). The 16th century Hôtel de Gadagne now houses the Musée Historique de Lyon, which displays items illustrating the history of Lyon.

Every effort has been made to ensure the information contained within this guide, to the best of our knowledge, is both helpful and correct at time of going to press (March 2010). Canvas Holidays cannot accept responsibility for inaccuracies contained herein.

